ESC History

Education Service Center Region 11 is one of 20 organizations that provide services to school districts in Texas. In 1965, the 59th Legislature authorized the State Board of Education to establish state-supported regional media centers that would serve as libraries for instructional media that could be utilized by local school districts.

During this time period, the United States Congress enacted the Elementary and Secondary Education Act. As part of that legislation, Title III provided for the planning and developing of supplementary educational centers and services. The Texas Education Agency decided that coordination between the centers authorized by Title III and Texas' own regional media centers would strengthen services available to all schools in the state.

In 1971, ESCs received initial basic state support for regional services to schools, regional coordination in planning, and for administrative costs. In 1984, House Bill 72 expanded the working relationship between ESCs and the Texas Education Agency, with ESCs assuming many decentralized functions such as PEIMS and school board training.

The concept of regional centers continued to expand throughout the years to include a broad range of services, technical assistance, and implementation of state initiatives for local school districts.

ESC Region 11 is ISO Certified

The Quality Management System (QMS) of Education Service Center Region 11 (ESC Region 11) is in conformance with standards set by ISO 9001:2008. Conformance to ISO indicates that ESC programs and services meet the quality management standards of the International Organization of Standards which is recognized in more than 100 countries throughout the world.

The QMS of ESC Region 11 addresses crucial areas of operation, including cuatomer needs assessment, program design, development and delivery, data analysis, and customer satisfaction assessment.

The QMS ensures that the policies, practies, and procedures of ESC Region 11 result in consistent quality of services and work products provided to our customers.

The ESC Region 11 received certification under ISO 9001:2008 in June 2009. *ESC Region 11 Quality Management System Certified by ABS QE*

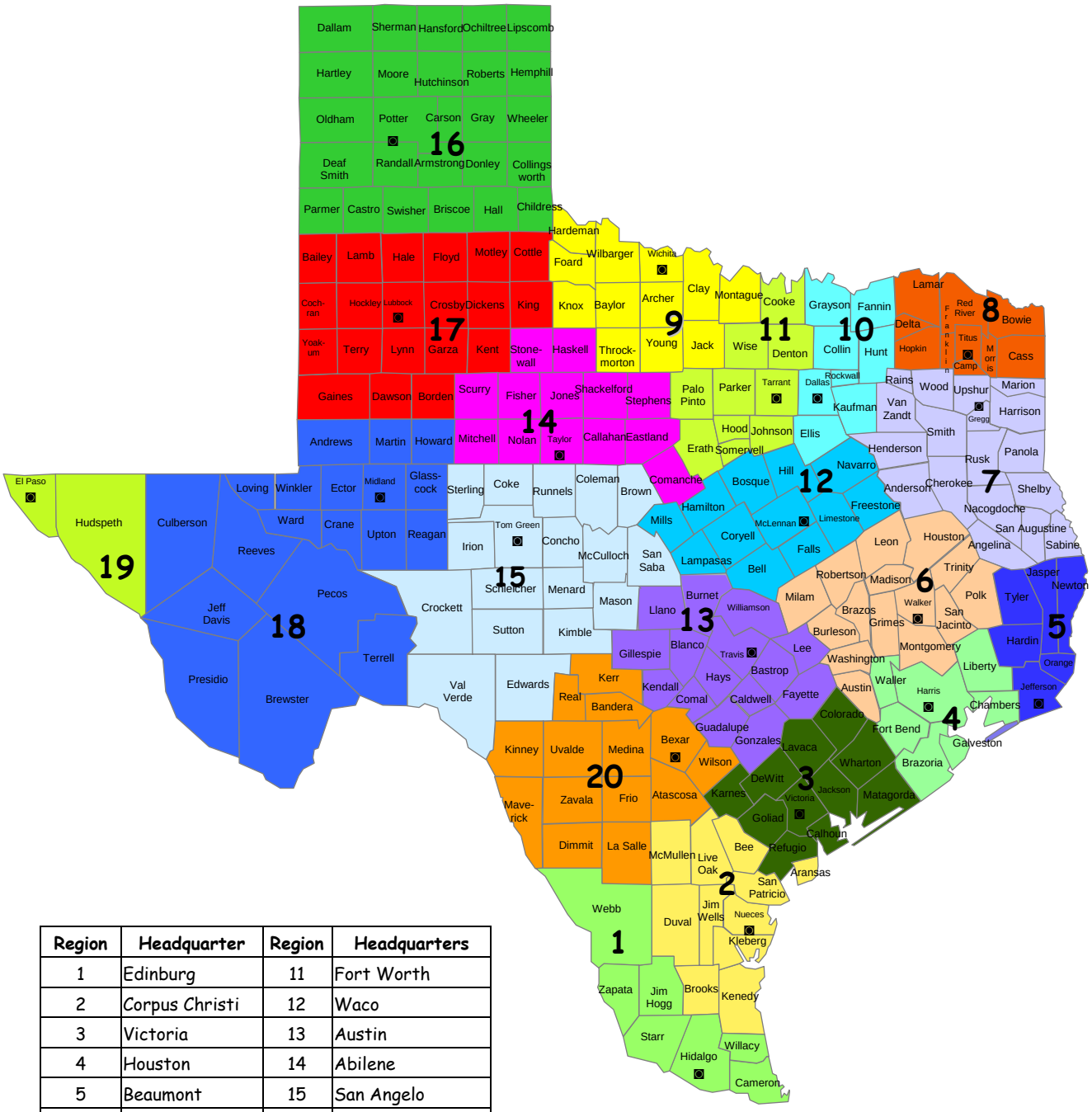
Mandates, Mission and Vision

Section 8.002 of the Texas Education Code (TEC) mandates that ESCs (1) assist school districts in improving student performance, (2) enable school districts to operate more efficiently and economically, and (3) implement initiatives assigned by the Legislature or the Commissioner. In addition to state mandates, ESC Region 11 has established the following mission and vision:

Mission
To provide quality solutions that build the capacity of learning communities

Vision
To prepare today's learners for tomorrow's opportunities

Regional Education Service Centers



Region	Headquarter	Region	Headquarters
1	Edinburg	11	Fort Worth
2	Corpus Christi	12	Waco
3	Victoria	13	Austin
4	Houston	14	Abilene
5	Beaumont	15	San Angelo
6	Huntsville	16	Amarillo
7	Kilgore	17	Lubbock
8	Mount Pleasant	18	Midland
9	Wichita Falls	19	El Paso
10	Richardson	20	San Antonio

Who Do We Serve?

Counties: 10

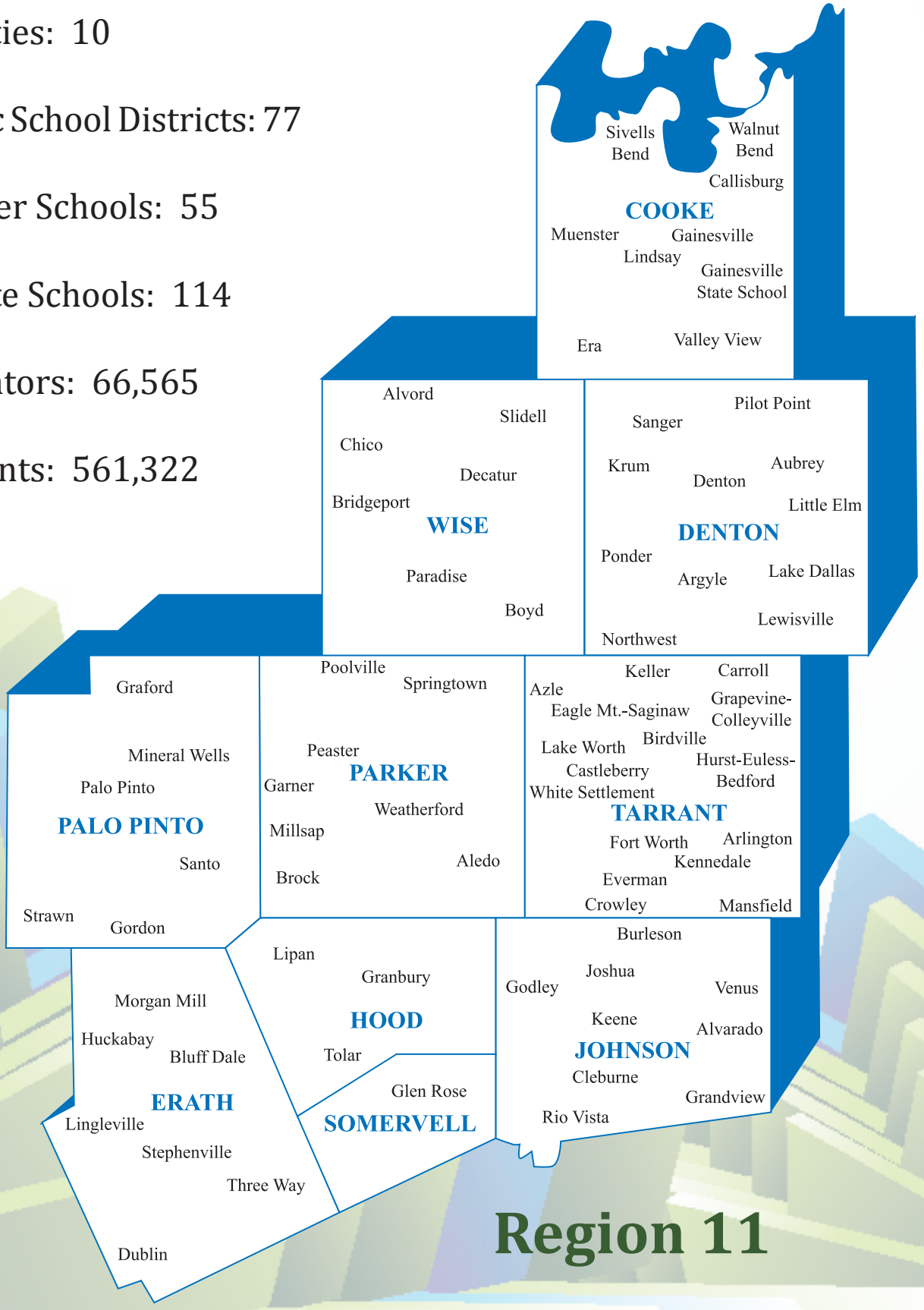
Public School Districts: 77

Charter Schools: 55

Private Schools: 114

Educators: 66,565

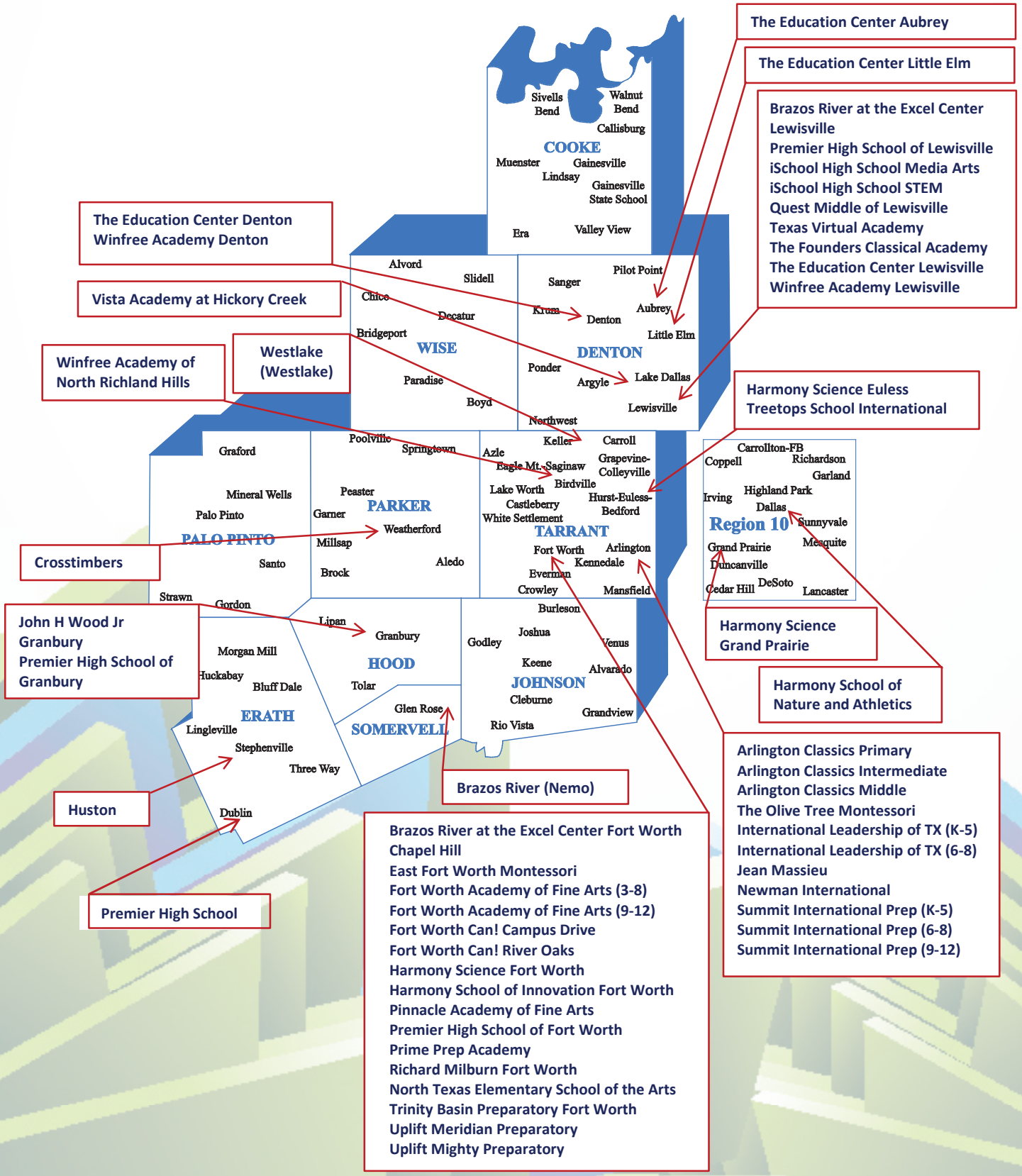
Students: 561,322



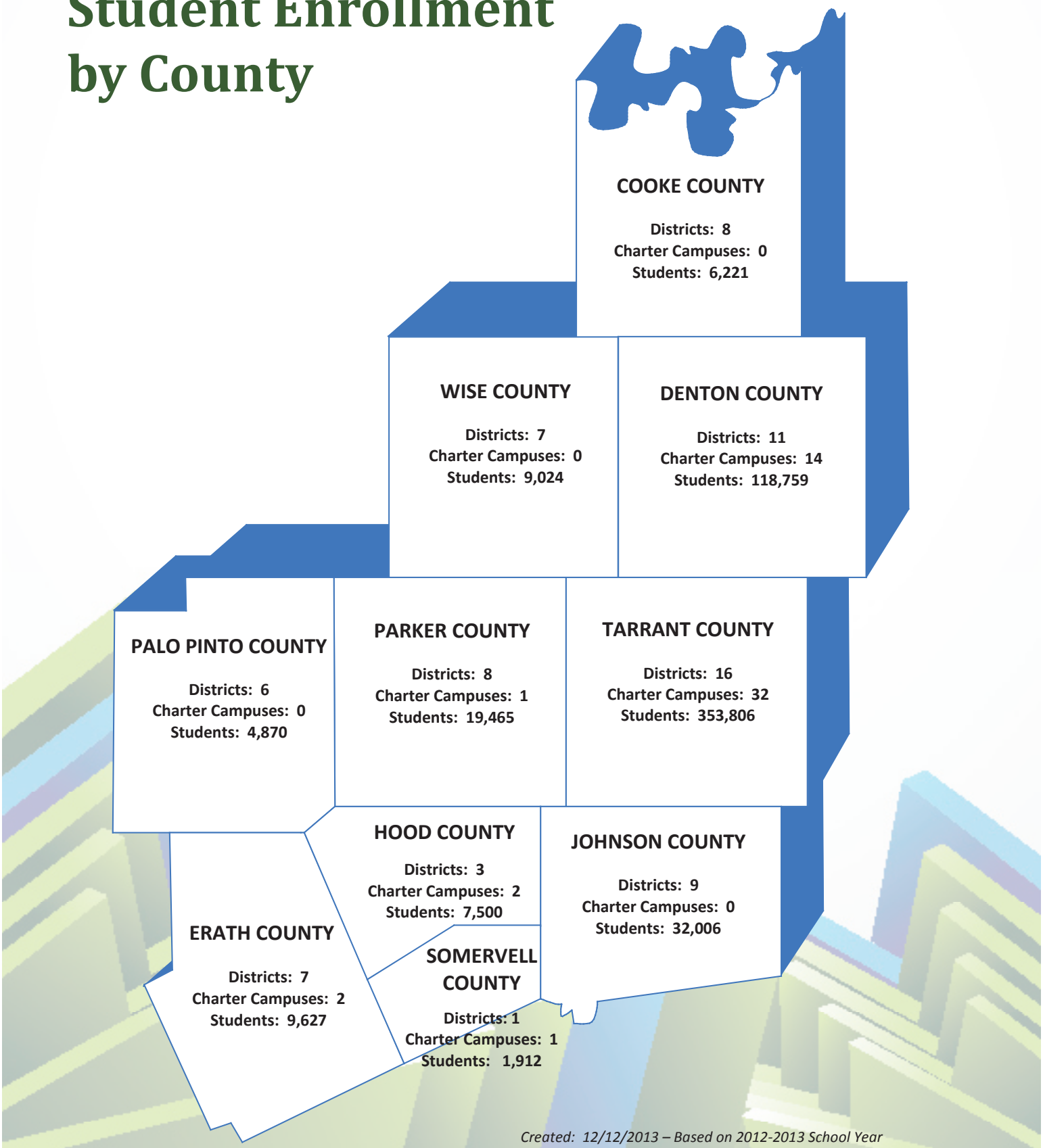
Region 11

Revised July 9, 2014

ESC Region 11
Charter Schools Served



ESC Region 11 Student Enrollment by County

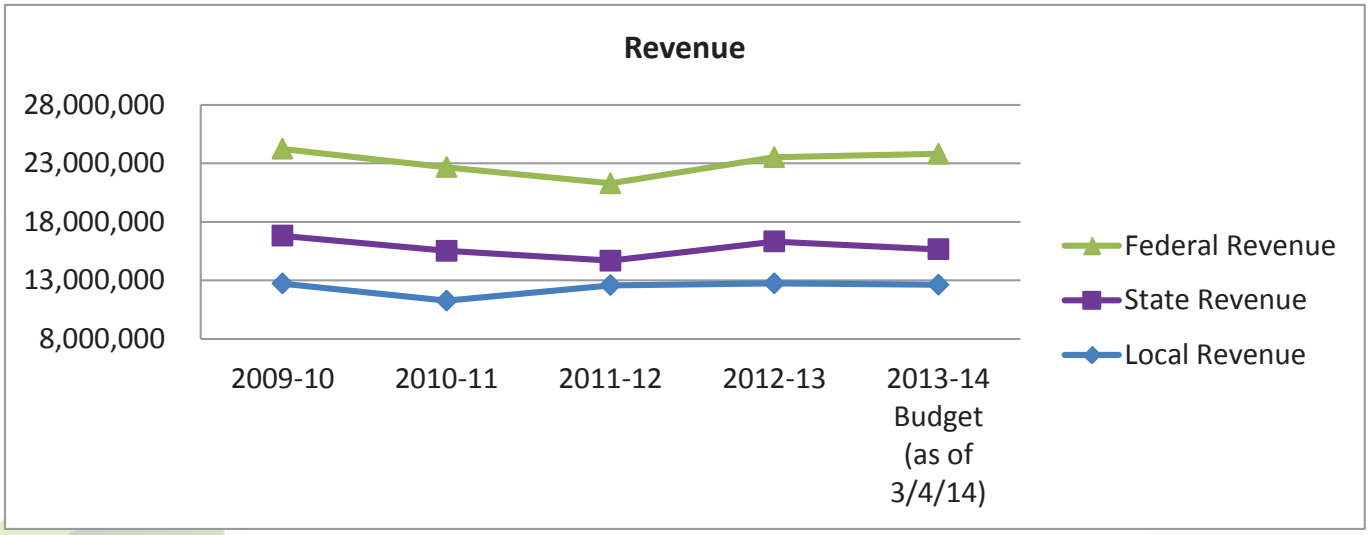


Created: 12/12/2013 – Based on 2012-2013 School Year

ESC Funding

Today, ESCs receive funding from three sources: the federal government, the state government, and through local funds. ESC Region 11 currently operates on a budget of $26 million — 31% federal dollars, 17% state dollars, and 52% local revenue. With these funds, we are able to hire and maintain quality staff, operate a comfortable training facility that can accommodate the needs of district personnel throughout the region, and provide state-of-the-art training equipment and technology.

In addition, we work hard to utilize every dollar of funding in order to provide the best programs and services either free of charge or at reduced fees. We form cooperatives that allow for bulk purchasing of items or services, and develop specialized services at reduced fees in order to meet the needs of our school districts.



ESC Region 11
Programs and Services

ESC Region 11 offers the following programs and services to school districts and charter schools in the region. In addition, customized services are available based on the individual needs of districts or campuses.

Academic Counseling
Administrator and Teacher Appraisal (ILD/PDAS)
Administrator Induction Services
Administrator Mentoring Services
Advanced Academics/Gifted and Talented
Assistive Technology
Autism
Behavior Management
Bilingual/English as a Second Language (ESL)
Blind and Visually Impaired - Regional and State
Business Services
District/Campus Planning and Decision Making
Career and Technology Education
Child Find
Child Nutrition Program
Cisco Academies
Data Backup/Disaster Recovery
Data Management Software
Deaf and Hard of Hearing - Regional and State
Diagnosticians/LSSPs/Psychologists
Distance Learning
Drop Out/At Risk
Drug and Alcohol Testing Cooperative
Dyslexia
Early Childhood/Pre-Kindergarten
English Language Arts
Family Involvement
Federal and State Accountability
Federal and State Assessment
Intellectual Disabilities
Internet, Filtering, E-Mail
Language Other than English (LOTE)
Leadership Development
Library Hosting and Support
Mathematics
Multicultural and Diverse Learners
NCLB/ESEA Title I, Part A School Support
NCLB/ESEA Title I, Part C Migrant
NCLB/ESEA Title III, Part A Limited English Proficient
Noneducational Community-Based Support Services
PEIMS
Personal Financial Literacy
Principal Certification
Project Share
Related Services
Response to Intervention
School Board Training
School Health
School Improvement
School Safety
Science
Section 504
Server Hosting
Social Studies
Special Education
Special Education Evaluation
Special Education Post-Secondary Transition
Speech Language Pathology
State Compensatory Education
State Emergency Notification Systems (SENS)
Student/Business Accounting
Superintendent Certification
Survey Services
TEA Technology Initiatives
Teacher Certification
Technology Purchasing Cooperative
TEKS Resource System
Texas Performance Reporting System (TPRS)
Texas Education Code (TEC)
Texas Administrative Code (TAC)
Videoconferencing
Videostreaming
Webinars
Web Site Hosting

ESC Region 11 staff not only provide thousands of hours of training for school district personnel, but also a significant number of technical assistance hours.

* Core Services - state funding is provided to support highlighted programs and services

Updated June 2014

Got a new project? Looking for a solution to a pressing need?
Need the most current information?

Let Us Be Your First Point of Contact for Any District Need!

It's as easy as..

Ask

- When a need arises, simply ask us!
- We are eager to meet your needs.
- Let us address your questions or concerns and explore some service options.

Assess

- We believe the service we provide should be appropriate to the needs of your district.
- We will base our service recommendations on an assessment of your actual district and/or student data.

Begin

- Let us begin as a team to review your district needs and formulate a service plan that best suits your district.

Build

- In constructing a service plan, we focus on building the capacity of your staff to positively impact student achievement.
- We not only provide you with timely, useful information and training, but also offer tools and strategies your staff can use to achieve measurable and sustainable results.

Comprehensive

- Work with our staff members who specialize in all areas of school operations.
- We have the "know-how" and the connections to form a support team that can provide ongoing comprehensive services to address your needs from all perspectives and save you money in the process!

Customized

- In building a service plan, we will utilize pre-designed professional development opportunities available to our districts and develop customized services/training to address your specific needs.
- Whether it is delivered at ESC Region 11, via distance learning, or on-site at your district, services/training we develop will uniquely target your identified needs.

See reverse side for ESC contact information!

Education Service Center Region 11

ESC Staff Contacts

Please contact the following persons as you have questions or need more information.

Executive Director — Dr. Clyde W. Steelman, Jr.
(817) 740-3630 • clydes@esc11.net

Director of Human Resources/Internal Services — Jackie Brown
(817) 740-3626 • jackiebrown@esc11.net

Coordinator of Communications/Internal Services — Lori Burton
(817) 740-3690 • lburton@esc11.net

Director of Research, Planning, Assessment, and Evaluation — Kathy Wright-Chapman
(817) 740-7546 • kwc@esc11.net

Director of Professional Learning and Talent — Linda Tamburello
(817) 740-7554 • ltamburello@esc11.net

Deputy Executive Director of Administrative Operations — Dr. Robert Steeber
(817) 740-7530 • rsteeber@esc11.net

Administrative Support

Director of Administrative Support and Certification — Dr. Chris Everett
(817) 740-7543

Coordinator of Child Nutrition — Jocelyn Karbo
(817) 740-3661 • jkarbo@esc11.net

Business Services

Director of Business Services — Grant B. Anderson
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Deputy Executive Director of Technology — Pat Crawford
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Director of Management Information Systems — David Sons
(817) 740-7506 • dson@esc11.net

Coordinator of Technical Support and Database Management — Tom Call
(817) 740-7704 • tcall@esc11.net

Coordinator of Telecommunication/Distance Learning — Laurie Hogle
(817) 740-3625 • lhogle@esc11.net

Deputy Executive Director of Instructional Services — John Petree
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Director of Teaching, Learning & Certification — DeAnna Jenkins
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Coordinator of Certification — Andrea Chapman
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Coordinator of Teaching & Learning — Renee Agent
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Coordinator of Teaching & Learning — Laura Carson
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Director of Digital Learning & Leadership — Teela Watson
(817) 740-7611 • twatson@esc11.net

Coordinator of Digital Learning — Karin Horn
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Coordinator of Leadership Development — Edie Martin
(817) 740-7532 • emartin@esc11.net

Director of Instructional Support — Kathy Duniven
(817) 740-7583 • kduniven@esc11.net

Coordinator of Accountability, Assessment & Federal Programs — Brandon Neeley
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Coordinator of Instructional Support — Ricardo Montalvo
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